



Path With Purpose

FREQUENTLY ASKED QUESTIONS

WHERE DO I REDEEM MY RECOGNITION GIFT(S)?

You can redeem your gift(s) at IsagenixPathWithPurpose.com.

HOW DO I LOG IN?

Log in using your Isagenix Back Office username and password.

HAVING TROUBLE LOGGING IN TO THE SITE?

If you have forgotten your username and/or password, use the Forgot Username or Forgot Password links, and follow the prompts to retrieve your username and/or reset your password.

WHEN DO I HAVE TO REDEEM MY GIFT(S) BY?

Rewards expire 45 days after the Member has rank advanced.

INTERESTED IN KNOWING WHERE YOUR GIFT(S) ARE?

Members can log in to their account at IsagenixPathWithPurpose.com to set up a text notification with tracking.

SOME PEOPLE ARE RECEIVING TWO GIFTS. HOW DO I RECEIVE TWO GIFTS?

Only 3-Star Golden Circle ranks and above with two names on the account (recognition name) are eligible for two gifts.

AFTER I HAVE RANK ADVANCED, WHEN CAN I REDEEM MY GIFT?

Please allow two to three weeks for your rewards to become available to be redeemed. Please reach out to Recognition@IsagenixCorp.com if you have any questions.