

## PRODUCT SUPPORT



### WHAT IS TEAM ISAGENIX SUPPORT?

Team Isagenix support gives our athletes the chance to receive a product coupon to use at a business-building event or to use while training for an upcoming athletic competition.

### WHO RECEIVES SUPPORT?

- Division III, Division II, and Division I athletes within the Team Isagenix League Standings
- Athletes are eligible for one Team Isagenix support package per quarter
- Athletes must apply for support packages through the Athlete Portal on TeamIsagenix.com
- Each division has a predetermined coupon amount that athletes can use toward product support for their event
  - Division III - \$200
  - Division II - \$300
  - Division I - \$400
- All applications are subject to the discretion of the Team Isagenix corporate staff

### EVENTS ELIGIBLE FOR TEAM ISAGENIX PRODUCT SUPPORT

Team Isagenix provides athletes with the exclusive ability to request product support for qualified athletic competitions such as:

- Bodybuilding and fitness competitions
- Marathons, triathlons, and cycling events

Below are the business-building support options available to Team Isagenix athletes.

1. Launch Party
2. Experience Isagenix Presentation
3. Sweat & Sample (Workout/Sampling)

### STEP-BY-STEP PROCESS

#### STEP 1: APPLICATION

- Submit your application through the Team Isagenix Athlete Portal on TeamIsagenix.com at least 45 days prior to your event.

#### STEP 2: HOW TO USE THE SUPPORT

- If your application is approved, a coupon code will be emailed to you. This coupon can be redeemed through your Back Office and can be used towards any product you feel will create the greatest success. Please note that you will not receive BV for products purchased with the coupon, and the coupon will expire on the day of your event.

#### STEP 3: POST-EVENT FOLLOW-UP

- Results from your event must be submitted within 14 days of the event's completion through the Team Isagenix Athlete Portal on TeamIsagenix.com.
- Follow-up information is required to maintain eligibility for Team Isagenix support in the following quarter.
- Examples of follow-up information include official scorecards, results, photos, or a list of new enrollments within 14 days of your event.

### WHO CAN I TALK TO ABOUT TEAM ISAGENIX SUPPORT?

If you have any questions regarding Team Isagenix support, please email [Athletes@IsagenixCorp.com](mailto:Athletes@IsagenixCorp.com).