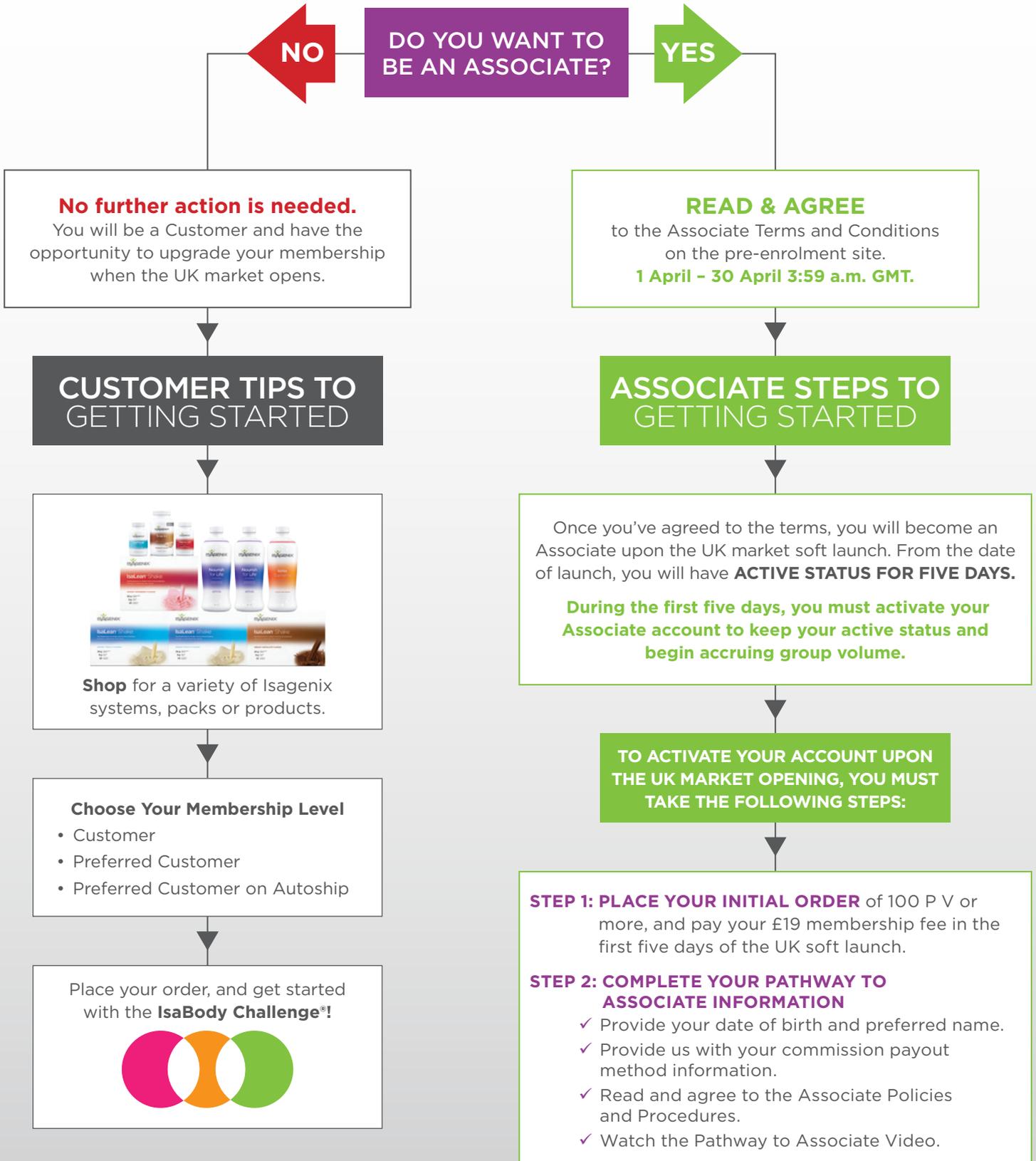


PRE-ENROLMENT GETTING STARTED

As we transition from the pre-enrolment period to our soft launch, **now is the time to decide how you would like to get started with Isagenix** — as a Customer or as an Associate. Depending on what you decide, you may need to take a few additional steps outlined below.



PRE-ENROLMENT GETTING STARTED

FREQUENTLY ASKED QUESTIONS

What if I log in but close my browser before completing my initial order?

Upon your next login and all future logins, you will be prompted to place your initial order and complete the Pathway to Associate. This will continue until all Associate information is collected.

What if I complete my initial order but close my browser before completing my Pathway to Associate information?

Regardless of whether or not you have completed the Pathway to Associate, you will accrue volume for the first five days after the UK soft launch. After the fifth day if you have not completed the Pathway, you will lose any accrued group volume and only accrue personally enrolled volume. As soon as you complete this process, you will begin accruing group volume. Please note that lost volume will not be restored.

What if I cancel out of the initial order flow and Pathway to Associate?

You will be asked to verify that you wish to cancel. If you select 'yes,' you will be converted to a Customer and lose any group volume accumulated in the first five days of the UK soft launch.

What if I place my initial order after the first five days of the market opening?

You will lose any accumulated volume as your account will become inactive.

What if I missed the window to agree to the terms?

You will be converted as a Customer from the UK soft launch, subject to the UK Customer Terms and Conditions.